

## **PATIENT BILL OF RIGHTS**

**As an individual receiving services from U.S. Medical Equipment, Inc., you have the following rights:**

1. To select those who provide you home medical equipment.
2. To be provided with identification by any person who enters your residence to provide services to you.
3. To receive the appropriate or prescribed equipment in a prompt, professional manner without discrimination based on your age, sex, race, religion, ethnic origin, sexual preference or physical or mental handicap.
4. To be promptly informed if the prescribed equipment or supplies are not within the scope, mission or philosophy of USME and to be provided with transfer assistance to an appropriate organization.
5. To be treated with friendliness, courtesy and respect by each representative of USME who provides services for you and to be free from physical or mental abuse and neglect.
6. To have your privacy and your property respected at all times.
7. To assist in the development of your plan of service as appropriate.
8. To be provided with adequate information so you can give your informed consent for the commencement, the continuation, the transfer of service to another provider or the termination of service.
9. To express concerns or request modifications to your plan of service without fear of discrimination or reprisal.
10. To request and receive complete and up-to-date information regarding your condition, plan of service and alternative treatments within the physician's legal responsibilities of medical disclosure.
11. To refuse care, within the boundaries set by law, and receive professional information regarding the consequences of such refusal.
12. To request and receive information regarding USM's policies, services or costs privately and with confidentiality.
13. To review your medical records.
14. To have all information received by USME kept confidential and not released without written consent.